

Updates About Your Building

Our Granite Team has prepared your building so you and your employees feel confident and comfortable returning to the workplace.

- **Inspire Wellness Initiative:** Being a people-centric company, Granite has always put our customers first. Now is no exception as we go above and beyond CDC safety protocols to keep our spaces clean, safe and ready for our customers to flourish. Through our #InspireWellness initiative, we have invested over \$10 million in our buildings to maximize safety and wellness for all. Learn more and watch the video at graniteprop.com/wellness/
- **NPBI:** Needlepoint Bipolar Ionization is a safe, ozone-free air purification system that continually purifies the air we breathe by producing high concentrations of positive and negative ions. These charged atoms attach to and surround harmful pathogens and virus particles to deactivate and destroy their ability to replicate. Additionally, as these ions cluster, they become larger in size, making them easier to catch and filter out of the air. An independent study by Aviation Clean Air showed that NPBI successfully neutralized microbes, bacteria, mold and viruses (such as COVID-19, Influenza A/B, and Rhinovirus).
- **HVAC System:** By combining this NPBI technology with our existing high-quality HVAC systems, our filtration levels achieve equivalency to a MERV 13 filter or higher — meeting the ASHRAE standards for mitigating airborne infection transmission.
- **Touchless Features:** Touchless flush, faucets, paper, and doors have been installed in building common areas when possible.
- **Masks:** Granite Properties continues to follow the CDC recommendations in order to help slow the spread of COVID-19. On February 25, the [CDC modified its guidance](#) regarding mask usage. Granite personnel and vendors hired by Granite will follow the guidelines published by the CDC when in building common areas. For your



continued comfort, all Granite personnel and vendors hired by Granite will follow your internal company's face covering policy when inside your suite. In addition, our teams will carry a mask at all times, so if you prefer to talk to us in a mask, please ask and we will gladly accommodate! We encourage all customers and building visitors to please follow CDC recommendations, local and state laws, and / or executive orders regarding face covering requirements.

- **Customer Connection Center:** The Granite PX Team is onsite, operating the Customer Connection Center, and available for both in-person and virtual meetings. Please continue to submit service requests on the [Service Portal](#); our team is closely monitoring the work order system. In the event of an emergency, please contact the Granite PX Team.
- **Communication:** As part of our response plan following CDC recommendations for a confirmed case of the virus, Granite will alert all customers, disinfect the individual's path of travel (including elevator cabs and restrooms on their floor) and continue common area touch point disinfecting services already in daily practice in lobbies, elevators, and restrooms throughout the building. As a reminder, we ask each customer to review the resources that have been provided online through the Customer Portal and also posted at graniteprop.com/returning-to-granite/